

The North Carolina Attorney General Roy Cooper recently revealed the number of consumer complaints filed with his office in 2009 and also identified the **top 10 consumer complaints** for the year. In 2009, 22,665 consumers filed complaints with the Consumer Protection Division of North Carolina Department of Justice. The largest number of complaints were made in the healthcare arena. A total of 4,371 people filed complaints about issues involving health insurance, medical providers, and health products and services. The next highest number of complaints involved lenders.

The Attorney General also listed contact information for help with health insurance issues, foreclosure assistance, and the Do Not Call registry. Individuals with questions about consumer issues or wishing to lodge a complaint can reach the **Consumer Protection Division online** or by calling 1-877-5-NO-SCAM.

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